

Hotspot Use Policy

The Pembroke Public Library provides a mobile hotspot device using T-Mobile wireless service for use with a Patron's own devices. By using the hotspot the patron acknowledges that he or she is subject to and agrees to abide by the Library's Internet Use Policy (available online and upon request) and the following conditions:

- This policy prohibits abusive, offensive and illegal activities while using the Library's hotspot device.
- Library patrons will need to provide their own Wi-Fi enabled equipment. The Library staff is not permitted to configure or troubleshoot problems related to the patron's hardware, software or configurations. Library staff is not permitted to handle patrons' laptops, tablets, smart phones or other personal devices. Please note that the Library cannot guarantee a particular device will work with the Library's mobile hotspot.
- Patrons use this service at their own risk. The Library is not responsible for any personal or financial information that is compromised or for any damages, alterations, or interferences with patron's device or data files resulting from use of the wireless network.
- The Library is not liable for any consequences of wireless network access including: loss of data, transmission of computer viruses and the interception of sensitive data. Patrons are responsible for virus and security protection on their laptops and other wireless devices if they choose.
- The Library does not guarantee that the wireless network will be available and the Library is not responsible for outages and/or connectivity issues.
- The Library may cancel the remainder of a reservation if the hotspot is not checked out by the third day of the reservation.
- First priority of use of the mobile hotspot is that of Library staff, Town Committees or Boards or groups using the library's meeting rooms. The device may be reserved by these groups. If the device is not needed by the individuals or groups listed above, patrons are welcomed to borrow the device.
- Patron must be a Pembroke resident, over 18 years old.
- Patron must present their library card, in good standing, and a photo ID. The device will be checked out on the library card presented.
- Patrons are responsible for the device and any damage or loss will be charged for full replacement cost.
- The Hotspot Lending Agreement must be signed each time a hotspot is borrowed.
- Hotspots must be returned to the staff at the main desk at the Pembroke Public Library.
- The library reserves the right to discontinue use by an individual due to policy violation or abuse.
- The Hotspot will be DEACTIVATED if not returned on date due, and overdue fines will be assessed.

Approved by the Pembroke Public Library Trustees 12/8/2016 revised 2/16/17.